

Tawelfor Cottage

Booking Terms and Conditions

Booking Terms and Conditions

The following terms and conditions form the basis for your booking at Tawelfor Cottage and provide you with general information needed for your stay. We are sure you will have a wonderful stay but please read the following conditions carefully, so you fully understand the basis and terms of your booking.

1.0 Bookings

Tawelfor Cottage is let on the basis that it is strictly for holiday use only and no rights to remain or occupy the cottage shall exist for you or anyone in your party.

Once you have requested a booking, we will confirm the booking in writing to you via email. No bookings are valid until we have received a booking form request via our website and paid a deposit for your stay.

Bookings must only be received from persons over the age of 25.

Single Sex groups deemed to be 'stag' or 'hen' parties are not permitted unless consent has been given by us, and a larger security deposit may be payable.

Where, in these Terms and Conditions, we state we will charge you an administrative fee, we confirm that this shall equate to the actual time taken to fulfil the particular tasks or activity required and you accept that such charges shall be reasonable.

1.1 Deposit and Payment

All bookings require an administration charge of £25 plus payment of a non-refundable deposit in accordance with the following:

- If the booking is made more than 8 weeks before the rental is due to commence then 20% of the full rental price is payable;
- If the booking is made less than 8 weeks before the rental is due, then the full rental price is payable at the time of booking and full amount classed as the non-refundable deposit.
- The balance of the rental fee and security deposit must be paid in full, 8 weeks before the commencement of the rental. Non-payment of the balance when due shall be considered as a cancellation of the booking and any deposit shall be forfeited and you shall have no claim against us for compensation or reimbursement whatsoever.
- The deposit shall only be refunded if the cancellation is due to any actions by us in accordance with these Terms and Conditions.
- All payments must be made by electronic bank transfer, account details will be found on the booking confirmation invoice.

1.2 Changes and Cancellations

Upon receipt of your holiday confirmation, we advise you check through all the details and notify us within 7 days of any errors made by us. After this time, we reserve the right to charge an administration fee to correct any errors made by you.

If you wish to cancel or change your booking for any reason you must advise us immediately in writing by email.

You will remain liable for the full cost of the rental price and this will be payable in accordance with these Terms and Conditions, even if not already paid.

If you wish to cancel, and upon receipt of your cancellation email, we will try to obtain a replacement letting, including if appropriate offering a discount for late booking. If such replacement is obtained, upon receipt of the monies for the new booking, we will refund to you any monies paid less an administrative charge. If a reduction in rental has been made to secure a replacement booking, you will receive a pro rata amount. If no replacement letting has been found, no monies will be returned to you. If more than 7 days have passed after the original booking is made, Tawelfor Cottage has the right to retain all monies taken from non-refundable deposits regardless of if a new booking is found.

1.3 Security Deposit

A Security deposit of £200 is payable with the final balance, 8 weeks before your arrival. The security deposit is to cover any breakages or damage that requires rectification during or after your departure and to cover any additional cleaning fee should it be required. All security deposits are returned promptly within 10 working days after your departure.

Tawelfor Cottage has the right to withhold the refund of your security deposit, up to the full deposit amount paid, should breakages or damages occur during your stay. If you lose any cottage keys, a charge of £50 will be incurred per key and subtracted from your security deposit refund.

1.4 Non Availability of Tawelfor Cottage

If, for any reason beyond our control the cottage is not available on the date booked, we guarantee to refund all monies paid in advance, and you will have no further claim against us.

We are not liable for any costs associated with any alternative accommodation nor any liability for the cancellation or

2.0 Tawelfor Cottage

2.1 Suitability

All the details and descriptions of Tawelfor Cottage are correct as of today's date.

We are not liable or responsible for the suitability of the cottage for your needs. Should you have any special requirements then you should inform us at the time of booking so that we can provide you with advice on whether the cottage is suitable, but it remains your sole responsibility to ensure the cottage meets your requirements.

Whilst every effort has been taken to try to indicate any possible safety hazards, we highly recommend that you inspect the cottage on arrival and note any potential safety hazards (especially if you have children). We recommend that you check the layout of the cottage so that in an emergency you can get out of the cottage quickly and easily. Please read and respect any warning/hazard/restriction notices that we have placed in the cottage for you.

We are not responsible for any disappointment caused where you have a different expectation of the cottage, compared to the details set out on the website. We are not responsible for any works being carried out around or in the vicinity of the cottage or for any noise or nuisance which are outside our control, or any changes or closures to local amenities.

2.2 Bed Linen

All our beds are fully made up and ready for your arrival. You are welcome to bring your own bed linen if this is preferred, we ask that you notify us of this before your stay, so that we can inform the change-over team.

2.3 Towels

You will find hand towels on your arrival for the bathroom and tea towels for use in the kitchen. You are required to bring your own bath towels and beach towels for your stay.

3.0 Your Obligations

3.1 Undertaking

During your stay at Tawelfor Cottage, you undertake:

- 3.1.1 To inform us at the time of booking the type and breed of pet that you wish to bring.
- 3.1.2 That you and members of your party will only use the cottage for the purpose of a holiday let, and you acknowledge that the right granted to stay in our cottage is not an assured tenancy and no statutory periodic tenancy will arise.
- 3.1.3 That the people occupying our cottage will be those individuals identified to us on your completed, signed and returned booking form.
- 3.1.4 That no overnight guests are permitted without our consent.
- 3.1.5 That you will not engage in any activity which is illegal, or may cause unreasonable damage, noise or disturbance.
- 3.1.6 To allow access to the cottage at any reasonable time during the holiday period; to ensure that the cottage and all furniture, equipment, fixtures and fittings and utensils in or on the cottage are in the same state of repair and condition as at the start of Your holiday and you will ensure that at the end of your holiday the cottage is left in the same state of repair, order, and cleanliness in which you found it. We reserve the right to charge an additional fee for any extra cleaning required after your occupancy.
- 3.1.7 To only use the carparking space allocated and parking your vehicle in such space is entirely at your own risk. You must not obstruct any public highways or access to neighbouring properties.
- 3.1.8 To notify us as soon as possible of any damage or breakages caused by you during your holiday, the replacement cost of which will be your responsibility, taken out of your security deposit. We reserve the right to make a claim against you for any repair or loss resulting from such damage.
- 3.1.9 To behave in a proper and inoffensive manner and show consideration for neighbours and other parties.
- 3.1.10 To arrive and vacate the cottage on those times that we provide to you on confirmation of your booking.
- 3.1.11 Not to smoke in the cottage, and remove all cigarette ends if smoking outside, in the cottage grounds.
- 3.1.12 To only bring pets if consent has been sought and permission has been acknowledged by us in writing, and on your booking confirmation form.

Should you breach any of the above obligations then this shall be deemed to be a material breach and we, without prejudice to it rights and remedies under law, shall have the right to refuse you entry to the cottage or ask you to leave the cottage before the end of your stay. Under such circumstances any monies paid shall be forfeited and you shall have no claim for any compensation whatsoever.

3.2 Pets

Pets are only permitted by express consent from us, and where you require an assistance dog then this shall be permitted, provided that you undertake:

- 3.2.1 To inform us at the time of booking the type and breed of pet that you wish to bring.
- 3.2.2 To remain liable at all times for any damage caused by your pet and you are responsible for any additional cleaning costs (including any extermination fees for parasites or fleas that have been brought into the cottage by your pet) that may be required in the cottage or its grounds.

3.2.3 That your pet must be under your strict control at all times while you are in the cottage. You must not allow your pet on any of the furniture or bedding in the cottage and your pet must have its own blankets to protect floor coverings at all times. you must not, at any time, leave your pet unaccompanied in the cottage. You must never allow your pet to defecate in the grounds where children may play.

3.2.4 That should you breach any of the above obligations then this shall be deemed to be a material breach and we, without prejudice to its rights and remedies under law, shall have the right to refuse you entry to the cottage or ask you to leave the cottage before the end of your stay. Under such circumstances any monies paid shall be forfeited and you shall have no claim for any compensation whatsoever.

3.3 Electric vehicles and charging

Please be advised that the holiday cottage does not offer provisions for charging electric vehicles using the cottage electricity.

Guests are hereby requested to refrain from any attempts to charge their electric vehicles using the electrical outlets provided within the premises.

It is important to acknowledge that the electrical infrastructure within the cottage is not specifically designed or equipped to meet the power demands associated with safe and efficient charging of electric vehicles.

We apologize for any inconvenience this may cause; however, the primary concern is the welfare and security of our guests.

In the event that electric vehicle charging is required during your stay, we recommend exploring alternative options such as nearby public charging stations or contacting local charging providers to ensure suitable arrangements.

To our knowledge, there is an electric vehicle charging point situated approximately 300 yards away in Llanbedrog beach car park.

Your understanding and cooperation in this matter are greatly appreciated.

4.0 Legal

4.1 Complaints

All Complaints must be reported to us as soon as possible during your stay, to allow us the opportunity to carry out any assessments or corrective actions. If we are denied the opportunity of assessing the problem or carrying out any remedial actions, then you will be deemed to have waived any rights to any compensation or any other applicable remedy available to you.

4.2 Law and Jurisdiction

Any dispute arising of these terms and conditions shall be governed by the non-exclusive law and jurisdiction of the courts of England and Wales.

5.0 Lost Property

Should you leave any of your personal belongings behind, you should advise us as soon as possible to enable us to search the cottage. This may not be possible if there are guests staying in the cottage.

You will reimburse us for all postage, packing or any other costs prior to such items being sent to You.

Where items have been left but have not been claimed within 30 days of departure, we reserve the right to dispose of these items.

6.0 Liability

You and your party's belonging and vehicles (together with contents) are left at the cottage entirely at Your own risk. We accept no liability whatsoever to you or any third party for any loss, damage or injury howsoever caused to You, your party or your personal belongings during your stay in the cottage except to the extent that such loss, damage or injury is caused by our gross negligence or wilful default.

7.0 Events Beyond Our Control

We will not be in breach of these terms and conditions or otherwise liable to You or any third party arising from any circumstances beyond Our reasonable control including without limitation, flood, fire, explosion, accident, strikes, war, threat of war, natural or nuclear disaster, no availability of transport services, interruption to services/utilities and all similar events outside our control.

8.0 Data Protection and Privacy

Please see our Privacy Policy.